

Introducing Our New Online Agent Portal

Our new Agent Portal offers many features to help you manage your customers and familiarize yourself with SimpleSignal's products and services.

- 1 **Commissions** - Your commissions will be entered here each month.
- 2 **Webinars** - The weekly schedule of webinars are posted in this section.
- 3 **Partner Support** - This section includes the Partner Resource Library, Speed Test, Trouble Ticket Form and more.
- 4 **News & Announcements** - This section is updated daily to inform you of the latest SimpleSignal news and additions to the SimpleSignal Blog.
- 5 **Stuff to Pull Out of Your Bag** - SimpleSignal's most popular products are listed here.
- 6 **Top 10 FAQ's** - This section has a series of common questions and answers about SimpleSignal.
- 7 **Industry News & Trends** - This is an RSS feed with the latest industry news.
- 8 **Winner's Circle** - Listed here are the 3 top monthly SimpleSignal Partners.
- 9 **Customer Testimonials** - Our latest testimonials.
- 10 **SimpleSignal Widgets** - Our Speed Test and Web Click-to-Call are available for you to download and use.
- 11 **Partner Training** - Request a Live Demo is available in this section.
- 12 **Calendar of Events** - The calendar informs you of weekly webinars, tradeshow and seminars.
- 13 **Quote & Spec Tool/Supporting Quote Documents** - These sections have all the documents needed to prepare a quote for a potential customer.

The Agent Portal will help you successfully close more deals and manage your customers more efficiently.

Agent Portal is for registered agents. To become a registered agent call 1.866.434.4404 or click here to apply.

Welcome Joe Smith
[\[view customers 8\]](#)

My Stuff

Look here first. All your questions can be answered from the links on this page.

Sales Tip of the Week:
 Are you easily discouraged by the word "NO"? This sales tip discusses the power of the word NO and hearing it can make you rich.

Quote & Spec Tool download **13** **Supporting Quote Documents** download

Commission Paid **1**

\$200.00 on 3/11/2009	1
\$225.00 on 2/23/2009	

Webinars **2**

Why SIP Trunking Makes Sense in Times Like These

Date: 2/19/2009
 Time: 1:00pm ET / 10:00am PT
[More Info >](#)

Partner Support **3**

- Partner Portal
- Resource Library
- Feature and Package Overview
- Tools: Number Availability
- Tools: Speed Test
- Contacts
- How to Open a Trouble Ticket
- Trouble Ticket Form
- Refer an Agent
- Kudos to a SimpleSignal Employee
- Suggestion Box

News & Announcements **4**

Salesforce Connector now available

SimpleSignal Voice OnDemand lets you manage key communication functions within Salesforce. Now your CRM and phone become one as you click to make calls directly from your contacts, answer calls, place calls on hold, initiate new calls on a second line, transfer and more without ever leaving your Salesforce screen.

[MORE](#)

[SimpleSignal Blog](#)

Stuff to Pull Out of Your Bag **5**

- SimpleSignal Anywhere
- Release 14 Features and Benefits
- Salesforce Connector
- Hosted vs IP PBX
- SIP Trunking

Top 10 FAQ's **6**

1. What type of Internet connection and bandwidth is required for SimpleSignal services?
2. How do I report a problem I am having with Simple Signal service or device?
3. How do I set up my voicemail and other SimpleSignal features?
4. How can I test my upload speed?
5. How can I reach Simple Signal Customer Service?
6. How do I know if SimpleSignal is appropriate for my business?
7. What happens if I want to add, move or change voice lines?
8. Can I have my greetings professionally recorded?
9. What are support's hours?
10. Can I use my existing telephone numbers?

[MORE](#)

Industry News & Trends **7**

PHONE+ News

VOICECON: Avaya Routes Customers Intelligently

Avaya has announced a new contact center solution that uses SIP technology to help businesses enhance customer experiences and improve efficiencies. The solution, Avaya Intelligent Customer Routing, allows customers to use speech self-service to provide key information, such as account number, transaction history and primary needs, in order to get connected... (293 words)

Published: Mon, 30 Mar 2009 08:11:18 PDT

[Options](#) [Spring Widget](#)

Get this widget!

Winner's Circle **8**

Top Selling SimpleSignal Partners for March

- David Cassidy - Global Channel
- Pat Lawless - Conectrix
- WTG - World Telecom Group

Customer Testimonials **9**

Our customers are talking!

"Choosing SimpleSignal was a great move for Match.com. My team loves the efficiency they get with the advanced features." Michele Watson, Match.com

[MORE](#)

SimpleSignal Widgets **10**

- Speed Test [Add to Your Site Now](#)
- Web Click to Call [Call for details](#)

Partner Training **11**

[Request a Live Demo](#)

Calendar of Events **12**

SimpleSignal

Today [Monday, March 30](#)

Showing events after 3:30.
[Look for earlier events](#)

Showing events until 4:30.
[Look for more](#)

Events shown in time zone: Pacific Time [Google Calendar](#)