

Feature Overview

SimpleSignal OS Platform

Redundant Application, Media, and Network Server Licenses

Individual Features

Individual Features				Package	Premium	Standard	Dial Tone
Package	Premium	Standard	Dial Tone				
Dial Tone/Connectivity	●	●	●	CommPilot Personal Web Portal	●	●	
Extension Dialing	●	●	●	Web Portal Call Logs <small>(w/CDS)</small>	●	●	
Call Forwarding <small>(Always, Busy, No Answer, Remote Access)</small>	●	●	●	Alternate Numbers	●		
Call Waiting	●	●	●	Automatic Hold/Retrieve	●		
Anonymous Call Rejection	●	●		Call Forwarding Ring Splash	●		
Auto Callback <small>(Intragroup)</small>	●	●		Call Forwarding Selective	●		
Call Hold	●	●		Call Screening by Digit Patterns	●		
Call Return	●	●		Calling Line ID Blocking	●		
Call Trace	●	●		Calling Line ID Delivery per Call	●		
Call Transfer	●	●		Cancel Call Waiting	●		
Cancel Call Waiting per Call	●	●		CommPilot Express	●		
Calling Line ID Delivery	●	●		Directed Call Pickup	●		
Calling Name Delivery	●	●		Directed Call Pickup w/Barge-in	●		
Calling Line ID Blocking per Call	●	●		Distinctive Alert/Ringing	●		
Consultation Hold	●	●		Diversion Inhibitor	●		
Do Not Disturb	●	●		Multiple Call Arrangement	●		
Last Number Redial	●	●		Priority Alert/Ringing	●		
Speed Dial 8 & Speed Dial 100	●	●		Push-to-Talk <small>(Intercom)</small>	●		
Three-Way Calling	●	●		Remote Office	●		
Call Swap	●			Selective Call Acceptance	●		
International Calls from Mobile	●			Selective Call Rejection	●		
Shared Call Appearance	●			Sequential Ring	●		
Burstable Trunks	●			Shared Call Appearance	●		
Call Forwarding When Not Reachable	●			Simultaneous Ring	●		
Clear Call History	●			Voice Portal Calling	●		
Two-Stage Dialing <small>(Make any phone your office phone)</small>	●			Simple Toolbar	●		
Visual Voicemail	●			Outlook Integration	●		
				Click-to-Call <small>(Website/Email/Outlook)</small>	●		
				Screen Pops	●		
				One-Click Portal Access	●		
				Enterprise Dialing	●		
				Call History/Logs	●		
				Call Control	●		
				Speed Dial	●		
				14-Way Conferencing <small>(plug-in option)</small>	●		

Feature Overview

Package	Premium	Standard	Dial Tone
Group Features			
CommPilot Group Web Portal	●	●	●
Moves, Adds & Changes	●	●	●
Call Intercept	●	●	●
Calling Group ID Delivery	●	●	●
Calling Line ID Configuration	●	●	●
Calling Plans (Incoming/Outgoing)	●	●	●
Configurable Extension Dialing	●	●	●
Configurable Feature Codes	●	●	●
Configurable Feature Code Prefix	●	●	
Device Inventory	●	●	
Group Resource Inventory Report	●	●	
Hunt Groups	●	●	
Loudspeaker Paging	●	●	
Series Completion	●	●	
Voice Portal	●	●	
Account Codes	●		
Authorization Codes	●		
Busy Lamp Field Support	●		
Call Capacity Management	●		
Call Park	●		
Call Pick-Up	●		
Music On Hold	●		
Enhanced Outgoing Calling Plan	●		

Options (Available Only to Premier Seats)
 Outlook Integration
 Click-to-Call (Website/Email/Outlook)
 Screen Pops
 One-Click Portal Access
 Simple Scribe

Top Features



Simultaneous Ring

One number rings all your phones. You'll never miss another call...unless you want to.



One Voicemail Box

All your messages are in one place. No more calling multiple voicemail numbers. In addition to calling for your voicemails, they can be converted to email and automatically placed in your Visual Voicemail inbox. There you can save your messages for life, forward them to friends or associates, and prioritize or search for them with ease.



SimpleToolbar

This amazing little toolbar fully integrates with Internet Explorer® and Outlook® to easily turn on and off advanced calling features. Click-to-call, view detailed call logs, transfer calls to voicemail, conference up to 14 participants and much more, all by clicking an icon on the SimpleToolbar.



14-Way Conferencing

Imagine no more waiting on a conference deck. 3-way call is so easy and you can add up to 14 phone conference attendees "on-the-fly".



Push-to-Talk

The intercom for the 21st Century! This is the perfect tool for immediate communication for quick conversations between an executive and assistant or between co-workers collaborating on a project.



Call Control

You control what happens when someone calls you. You can send all your calls directly to voicemail or select the numbers you wish to hear from at certain times of the day. A few clicks on your web portal and you're ready to go.



Custom Ringback Tones

The phone company has been telling us for years that we should listen to "ring-ring" while we wait for someone to pick up. Why not play a favorite song or a marketing message instead?



Call Notification Screen Pops

Know the name of who is calling before you accept the call through a pop up in the lower corner of your screen. If you decide not to pick up, you can route the call to voicemail, and even block unwanted callers so they don't call again.



Click-to-Call

Makes returning voice mail calls, calling numbers on a web page or contacts in Outlook simple. From any screen on your computer, just highlight the number and click. SimpleSignal does the rest!



Disaster Recovery

Allows you to have continuous communication even in a disaster. Your calls can be re-directed to another location. If a customer calls your office line the call is automatically re-routed by SimpleSignal to another line that is not affected by the disaster. You'll never miss a call!



Receptionist

This A-class IP Attendant Console is Simple to use for receptionists or attendants who screen inbound calls for enterprises. This feature accurately delivers messages via a one-step process when people are unavailable. The intuitive design follows natural workflow of a call from the top of the screen.



Call Swap

Change phones in the middle of a call; just press the star button. Your caller won't hear the switch. You can also transfer a call to your cellphone or move the call from your cell to a landline. If you are having issues with your cell signal, switch to a landline by hitting the star button.



International Calls

Make international calls from your cell phone for a fraction of the cost. Instead of making direct calls through mobile carrier, make a local call through the SimpleVoIP portal. You pay pennies per minute instead of dollars.



Remote Office

Turns your cell phone, home phone, or even hotel phone into your office phone. Any call you make from that phone is billed to your office. The caller ID shown is your office number. And all calls are directed to your remote phone, whether you are across town or across the ocean!



Simple Scribe

Because you can read faster than you can listen! Utilizes cutting edge voice recognition technology to convert your voicemail messages into text.



Business VoIP – Simplified.